We take care of fulfillment so you can focus on your core business. The right order to the right place at the right time.







# WE KNOW FULFILLMENT.



For 15 years, Drive Fulfillment has specialized in providing custom supply chain management solutions to businesses nationwide. Our customers range from small regional companies to more extensive Fortune 500 Operations. Just as the size of our customers varies, so do their needs. While some customers rely on our fulfillment services, others require more complex turnkey programs with strategic resources guiding our process.

#### WHY DRIVE FULFILLMENT?

#### **RESOURCES**

As your partner in fulfillment, we offer full-service turnkey capabilities using automation, technology, and expert staff.

#### **SERVICES**

Receiving, inventory storage, order processing, returns processing, kitting and assembly, on-demand printing, shipping, reporting, and customer service.

#### WAREHOUSE MANAGEMENT SYSTEM

Our custom warehouse management system (WMS), DriveLine, is a software solution that streamlines daily warehouse operations, including inventory management, picking processes, and auditing.

#### **TECHNOLOGY**

- Integrated eCommerce and Fulfillment System
- 24/7 Access to View Processes
- · Order Scan Verification
- Secure Technology Structure
- · In-House IT Team

#### WHAT WE DO BEST



Pick. Pack. Ship.



DTG



Kitting & Assembly



**Fulfillment** 



Storage



DriveLine WMS





13,518,797

Orders Shipped

193,475

Direct-to-Garment Prints

1.93 Million

Black Friday/Cyber Monday Shipments

200,000

Total Square Feet Dedicated to Fulfillment

2.35 Million

Kitting + Assembly Units

26,702

Orders Shipped in 1 hour at Peak

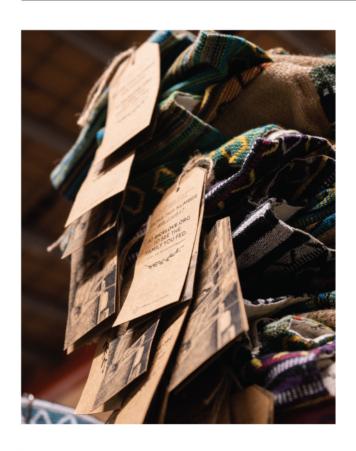
465,000

Boxes Recycled for Sustainability 106

Countries Shipped To

\*All Numbers from 2019

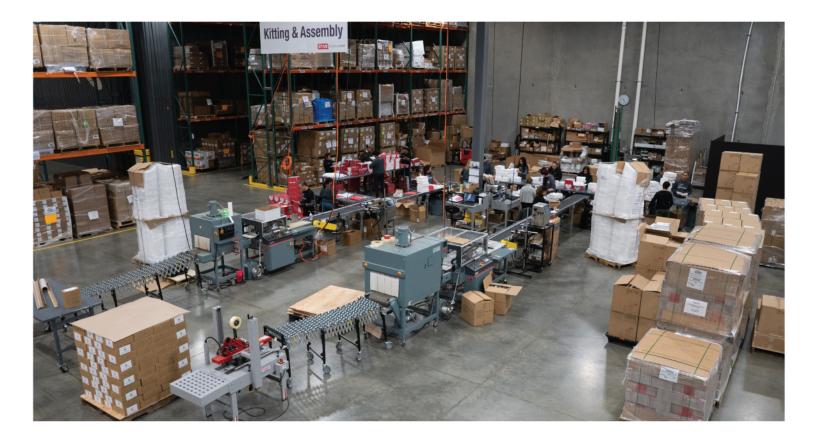




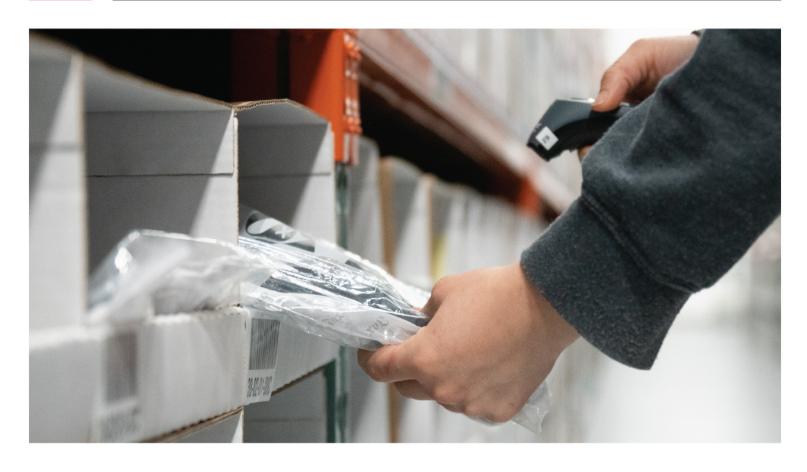
# **CUSTOM PACKING**

Drive provides a custom packing procedure that fits any company or product. While other fulfillment companies are limited in their focus, we focus on helping your company grow and providing you with the necessary customization tools.

- · Custom Labels
- · Repackaging
- · Fragile Item Preparation
- · Order Tracking
- · Inventory Counts by SKU and Location
- · Downloadable CSV or PDF Reports



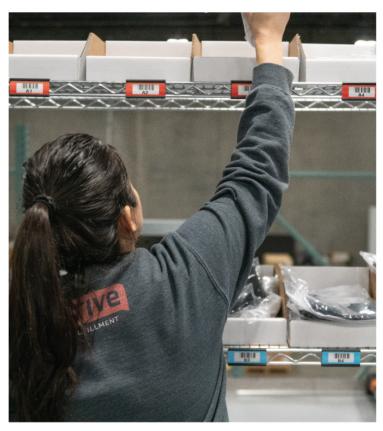




# 3-POINT VERIFICATION

Our scan verification method ensures that we ship precisely what is ordered, every time. Each product is scanned at every point in the pick, pack, and ship process. DriveLine offers the ability to track orders along the entire fulfillment process.

- · Step-by-Step order tracking
- · 99% Accuracy
- Increased Efficiency
- · Quick Turnaround
- · DriveLine Integration









# **BENEFITS OF DTG**

Direct to Garment Printing (DTG) saves the typical client 30% annually by reducing waste and storage cost.

- · Print on Demand
- · No Excess Inventory
- · Wide Selection of Blank Garments
- Environmentally Friendly
- · No Setup Fee
- · Quick Turnaround
- Website Variety



### MANAGING FULFILLMENT DATA

DriveLine is a proactive approach to inventory management, and its progressive platform makes everyday operations easy. Automatically import orders from all of your sales channels with our pre-built integrations.

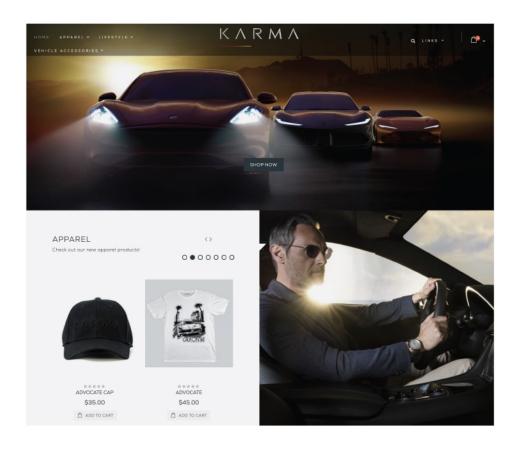


### TRACKING AVAILABLE

- Order Status
- · Orders Shipped
- · Items Shipped
- · Order Tracking
- Best Selling Items
- · Top Customers
- User Friendly
- · Dashboard and Reporting
- · Sales By Geographic Location
- Inventory Counts by SKU and Location
- · Downloadable CSV or PDF Reports
- · Promo/Discount Codes Used







# **REAL-TIME FULFILLMENT**

- Scan Verification
- · Pick. Pack. Ship.
- · Real-Time Order Confirmation

## **ACCURATE INVENTORY**

- Design Process
- Testing
- · Inventory Control via DriveLine

### **ONLINE PRESENCE**



Webstore Creation



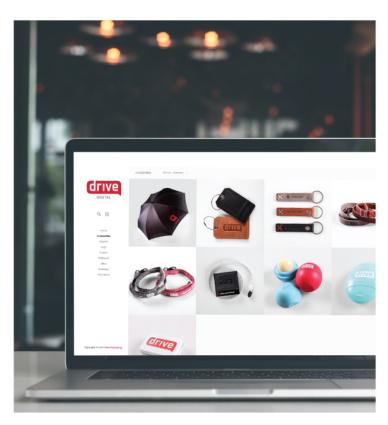
Pick Your Product



Product Photography



Open for Business!





#### **GMP COMPLIANT**

GMP touches on all areas of warehousing.

- Overall Warehouse Design + Construction
- Fire Safety (FSFR)
- Pest Control
- FIFO (First In, First Out) of Products
- Training of the Warehouse Team
- Internal Auditing/External Auditing
- Lot/Batch Control Capabilities in the Event of a Recall

- Stock Counts
- Shrinkage of Product
- Truck + Forklift Quality
- Roads of Entry/Exit
- Garbage Handling
- Disaster Recovery Program



Safety Procedures in the Warehouse (Fire Prevention and Extinguishers, First Aid, AED, etc.)

#### **BEST IN CLASS**

Through our continued education program, we have over 25 team members that have received higher education certifications in many categories, to mention a few:

- Lean Manufacturing
- Six Sigma
- 5S
- Project Management
- Hazwoper
- Supply Chain Management.

#### ISO 9001

ISO 9001 is defined as the international standard that specifies requirements for a quality management system (QMS). Organizations use the standard to demonstrate the ability to consistently provide products and services that meet customer and regulatory requirements.

ISO 9001 Certified means an organization has met the requirements in ISO 9001. It defines an ISO 9000 Quality Management System (QMS). ISO 9001 evaluates whether your Quality Management System is appropriate and effective, while forcing you to identify and implement improvements.







## WHAT WE DO

We use automation to get your product out the door and to your customers faster. With custom solutions, we can create processes to increase speed and order accuracy to keep your customers happy.

#### **TECHNOLOGY**

- Automatic 4-Zone Sorting Conveyor
- · Automated Kitting and Assembly Lines
- · Automated Scan Verification Order Processing
- · Automated Shrink Wrap Machines
- · Automated Weigh-in-Motion
- Automated Trash Conveyor
- · Smart Carts



# zendesk











>morecommerce



































Drive Fulfillment offers many integration options. If you don't see yours listed, email us at contactus@drivefulfillment.com for more information.



NOTES	4



# THINK LIKE A CUSTOMER.



# drive your efficiency.

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